



MANGAR & 360 FORWARD PRESENT

CARING *with dignity*

Seminar for Care Home Owners & Managers

WHAT?

Caring with Dignity half day seminar, topics to include:

- Caring beyond Essential Standards
- Prevention: sickness, absence & safeguarding
- The business case for dignity
- When to call an ambulance?
- How can Occupational Therapists help?
- Alternative methods of dignified lifting

WHEN?

Thursday 8th December 2011

Attend either the morning or afternoon session:

- Morning session starts 09.00
- Lunch 12.30 (everyone invited)
- Afternoon session starts 13.30

WHERE?

The Holiday Inn, Guildford - Egerton Road, Guildford GU2 7XZ
Tel: 0871 942 9036 (Off A3 at Cathedral/University)

Mangar
INTERNATIONAL

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360 
forward

transform@360fwd.com
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SPEAKERS TO INCLUDE:

Rosemary Hurtley
360 Forward

Philippa Bromley
DLF

Neil Hunt
SW Ambulance Service

Karin Tancock
College of OTs

Consultant Occupational
Therapist, Gerontologist
& Co-founder of the 360
Standard Framework

Philippa Bromley, Head
of Independent Living
for the Disabled Living
Foundation

Neil Hunt, Paramedic &
Clinical Tutor for South
West Ambulance Service

Karin Tancock,
Occupational Therapy
Clinician for the College
of Occupational Therapists

AGENDA

09.00 Registration & Coffee

09.30 Welcome & Introductions ● Roger Brereton, Mangar International

09.40 The Dignity Culture ● Rosemary Hurtley of 360 Forward

Rosemary Hurtley, Consultant Occupational Therapist, Gerontologist & Co-founder of the 360 Standard Framework for care settings will discuss (1) how to evidence & maintain person centred cultures in care homes & domiciliary settings (2) what quality improvement means and (3) what quality looks like from the perspective of the client, staff and relative, including the benefit to owners.

10.30 Emergency Services ● Neil Hunt of South West Ambulance Service

Neil Hunt, Paramedic & Clinical Tutor for South West Ambulance Service will discuss the use, costs and impact of emergency medical services together with how to work with the service to reduce injuries and cost to all involved.

11.00 Coffee & networking opportunity

11.30 Engaging with Occupational Therapists ● Karin Tancock of College of Occupational Therapists

Karin Tancock, Occupational Therapy Clinician & Professional Affairs Officer will highlight the ways in which Occupational Therapists can minimise the risk of falls and rebuild confidence & stamina in people with a history of falling.

12.00 Safe Moving & Handling ● Philippa Bromley of Disabled Living Foundation

Philippa Bromley, Head of Independent Living will be talking about safer moving & handling in a care home setting. Philippa specialised in the manual handling field in 1992 and is now responsible for the strategy, management, development and structure of the DLF education programme.

12.30 Buffet lunch & product demonstrations ● Registration for afternoon session

13.30 Welcome & introductions ● Roger Brereton, Mangar International

13.40 The Dignity Culture ● Rosemary Hurtley of 360 Forward

Rosemary Hurtley, Consultant Occupational Therapist, Gerontologist & Co-founder of the 360 Standard Framework for care settings will discuss (1) how to evidence & maintain person centred cultures in care homes & domiciliary settings (2) what quality improvement means and (3) what quality looks like from the perspective of the client, staff and relative, including the benefit to owners.

14.30 Emergency Services ● Neil Hunt of South West Ambulance Service

Neil Hunt, Paramedic & Clinical Tutor for South West Ambulance Service will discuss the use, costs and impact of emergency medical services together with how to work with the service to reduce injuries and cost to all involved.

15.00 Coffee & networking opportunity

15.30 Engaging with Occupational Therapists ● Karin Tancock of College of Occupational Therapists

Karin Tancock, Professional Affairs Officer for Older People will highlight the ways in which Occupational Therapists can minimise the risk of falls and rebuild confidence & stamina in people with a history of falling.

16.00 Safe Moving & Handling ● Philippa Bromley of Disabled Living Foundation

Philippa Bromley, Head of Independent Living will be talking about safer moving & handling in a care home setting. Philippa specialised in the manual handling field in 1992 and is now responsible for the strategy, management, development and structure of the DLF education programme.

16.30 Close

HOW TO REGISTER

Places are limited. To register, please either email tessa@360fwd.com and include the information below or complete the slip and return to **Caring with Dignity Seminar, 360 Foward Ltd, Raglan, New Park Road, Cranleigh GU6 7HJ** or fax to **01483 27558**.

Please book me a **FREE** place at the Caring with Dignity Seminar.

I would like to attend (indicate where appropriate):

- Morning session
 Afternoon session
 Lunch

Dietary requirements: _____

Name: _____

Job Title: _____

Organisation: _____

Address: _____

Postcode: _____

Tel: _____

Email: _____